

Boulder City Hospital 2015 Community Health Needs Assessment Results

John Packham, PhD
Office of Statewide Initiatives
University of Nevada School of Medicine

February 25, 2016



Purpose of the Assessment

What are We Doing?

- Obtain input from the community on local health and health care service needs
- Combine with the most current information on local health indicators from state and national data sources
- Assist the community, hospital board, and Boulder City Hospital with long-term strategic planning and development
- Affordable Care Act (2010) requirements for non-profit hospitals and community benefit reporting

Community Health Needs Survey

- Survey conducted from September 21, 2015 to November 16, 2015
- 143 responses in total
 - 66 paper surveys
 - 77 online surveys
- 99% of respondents reside in Boulder City

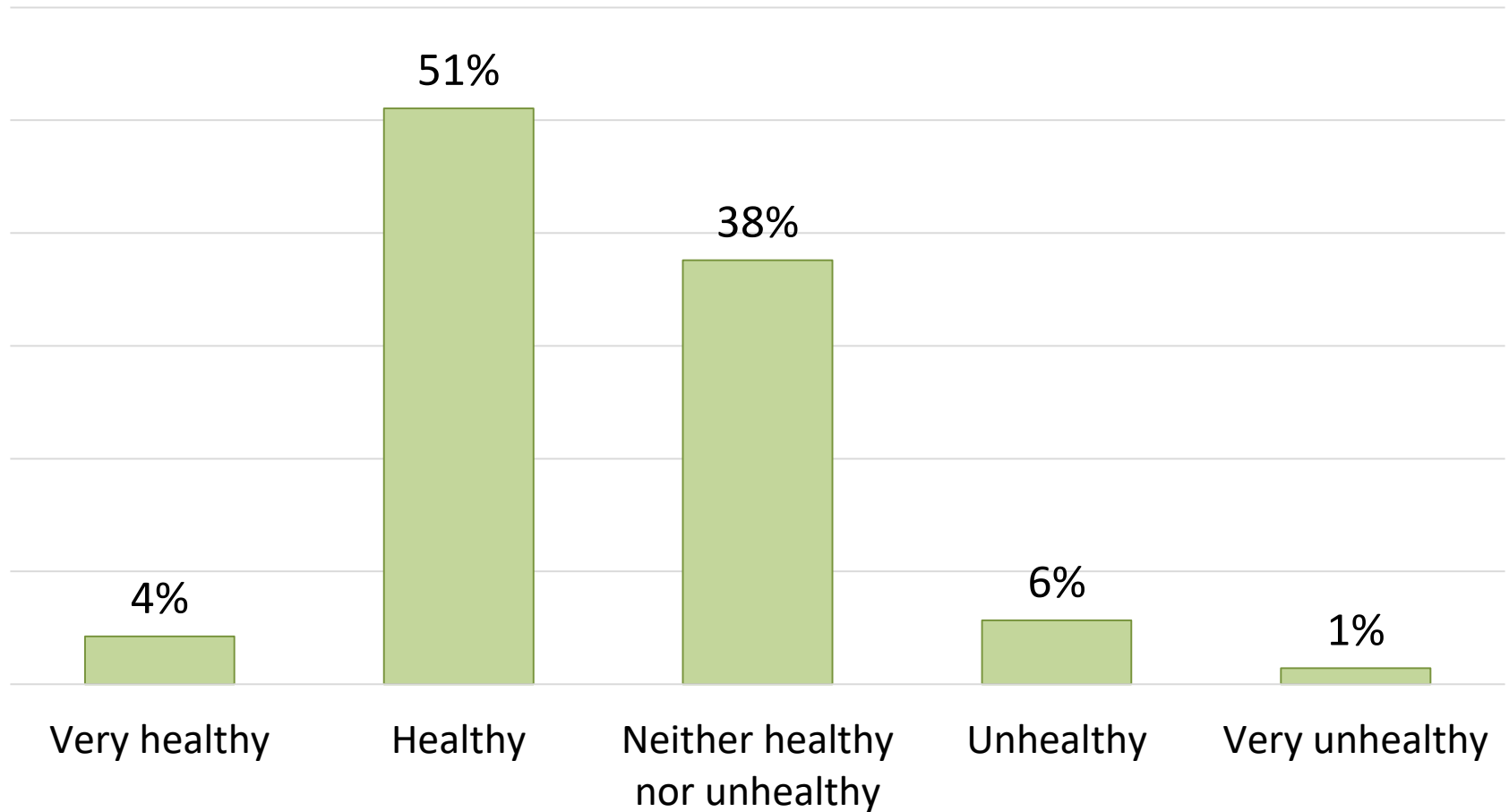
What about living in our community contributes to people's health and well-being in a positive way? Q.1

- Small town atmosphere and sense of community (35%)
- Outdoor activities, walkability, bike paths, etc. (21%)
- Having a health care services in Boulder City (14%)
- Quiet, laid back lifestyle (11%)
- Sense of Safety (10%)

What do you think are the top three health needs people in our community face? Q.2

- Cost of health care (23%)
- Access to health care services (23%)
- Aging-related problems (15%)
- Heart disease and stroke (15%)
- Access to Medicaid/Medicare providers (13%)

In the most general terms, how would you rate the overall health of your community? Q.3



N = 141

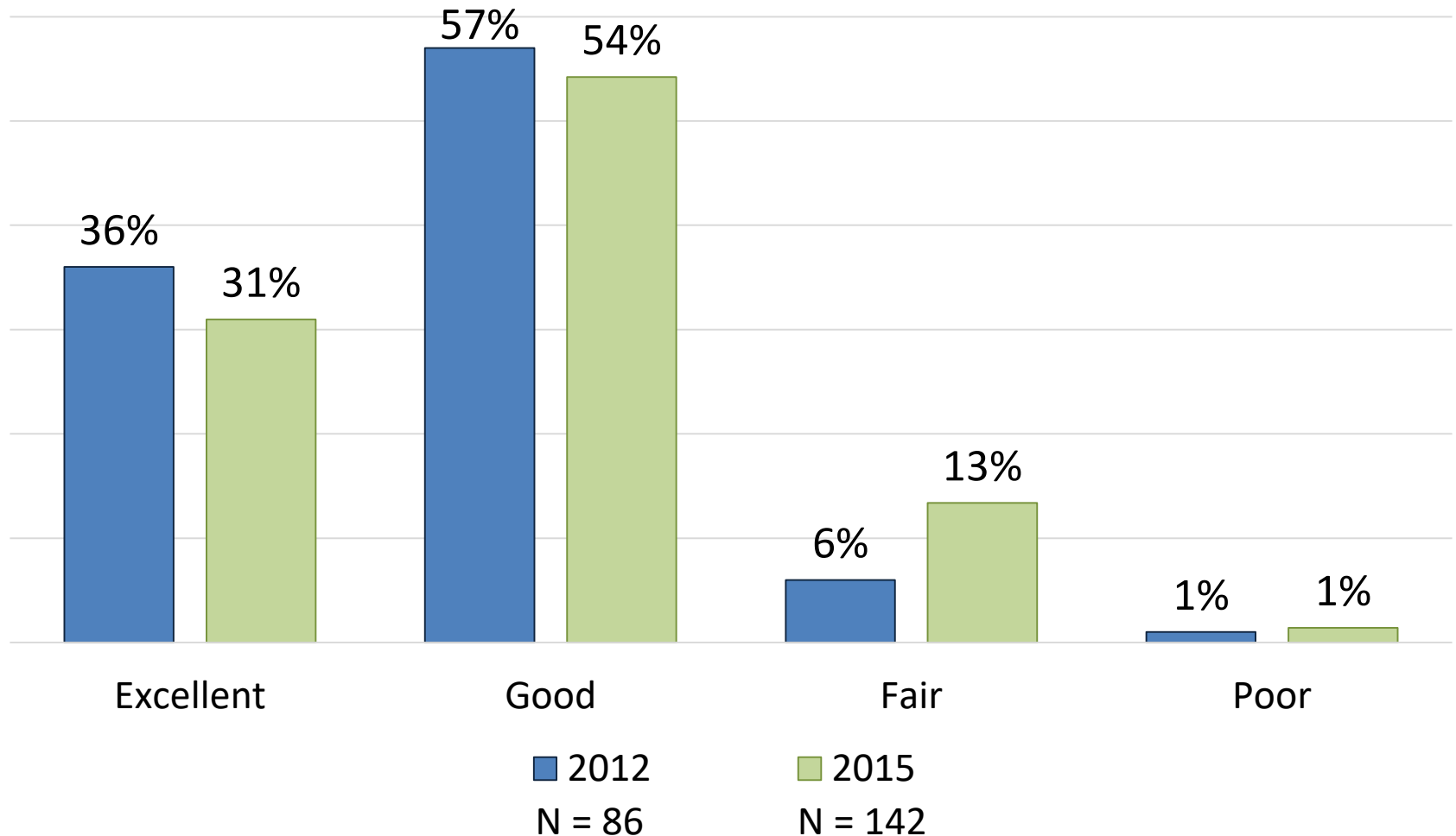
What about living here contributes to people's health and well-being in a negative way? Q.4

- Lack of health care providers, specialists, and specialty services (27%)
- Too much traffic (11%)
- Drug, alcohol, and tobacco abuse (10%)
- Lack of health care access (10%)
- Sun exposure and pollen/dust allergies (9%)

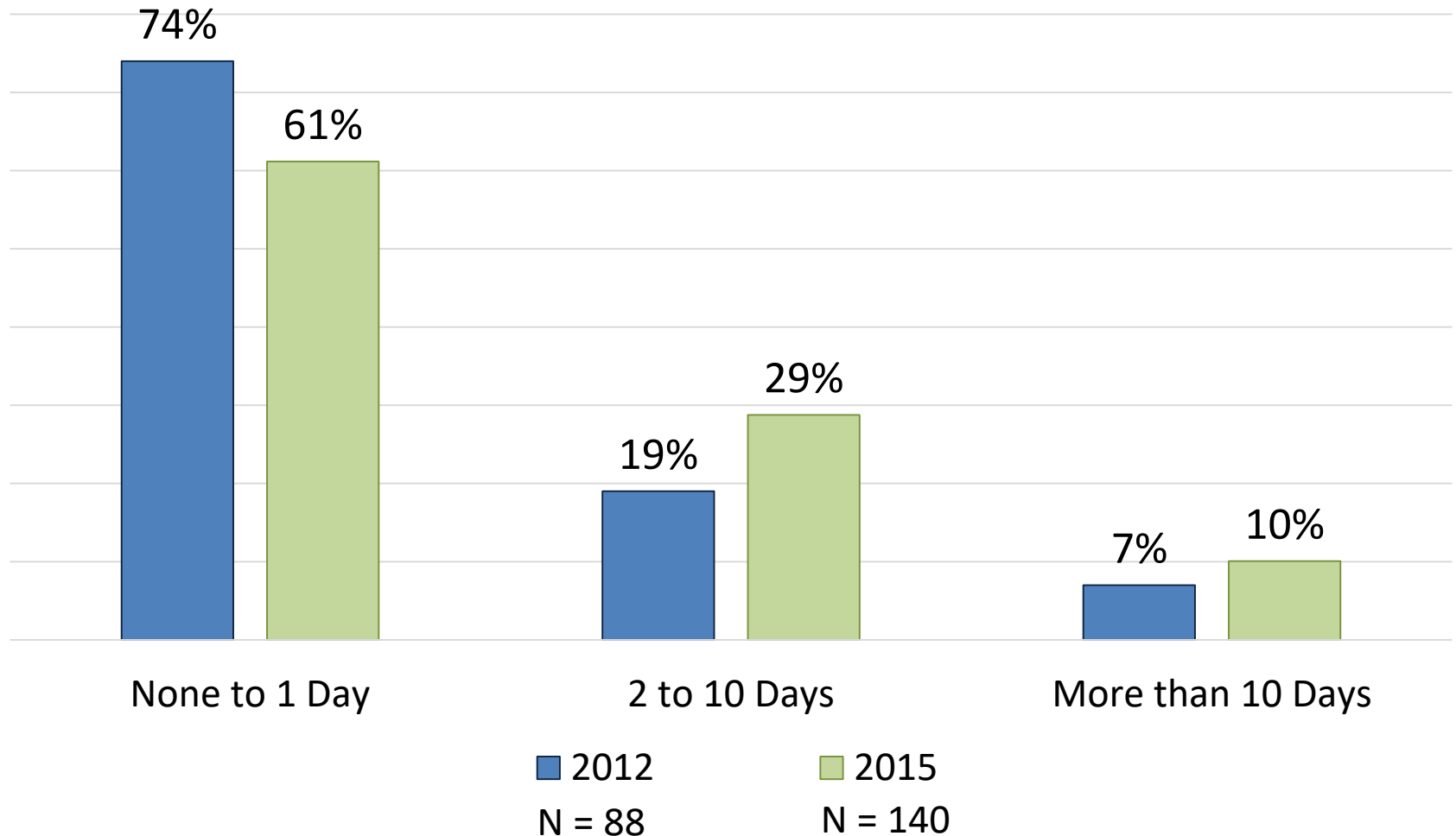
What do you think are the three most important factors for a healthy community and improving the quality of life in our community? Q.5

- Access to health care (29%)
- Low crime and safe neighborhoods (25%)
- Healthy behaviors and lifestyles (10%)
- Good jobs and a healthy economy (6%)
- Supportive services for seniors (6%)

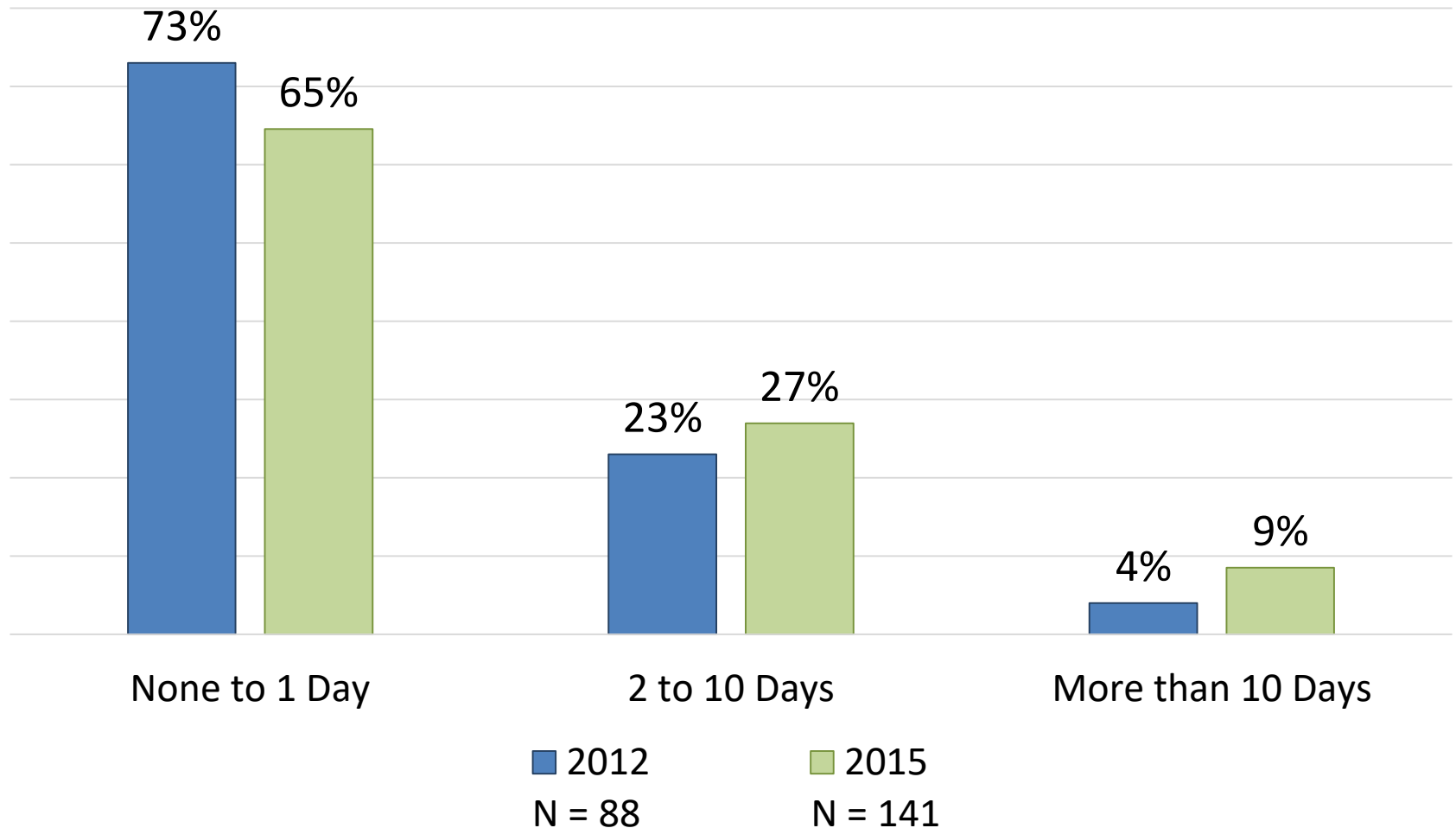
In general, how would you rate your personal health? Q.6



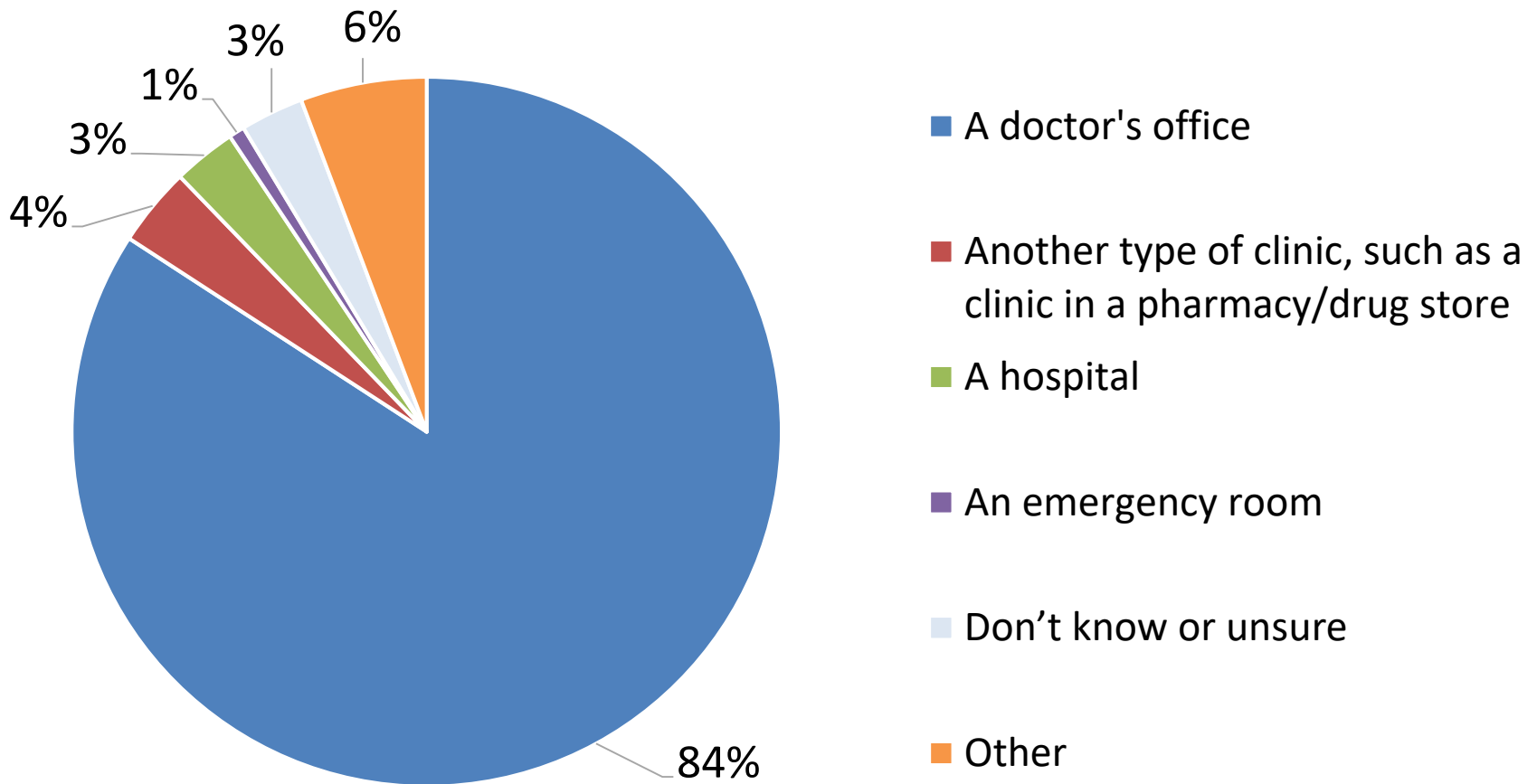
For how many days during the past 30 days was your physical health not good? Q.7



For how many days during the past 30 days was your mental health not good? Q.8



Where do you go most often for your health care? Q.9



N = 140

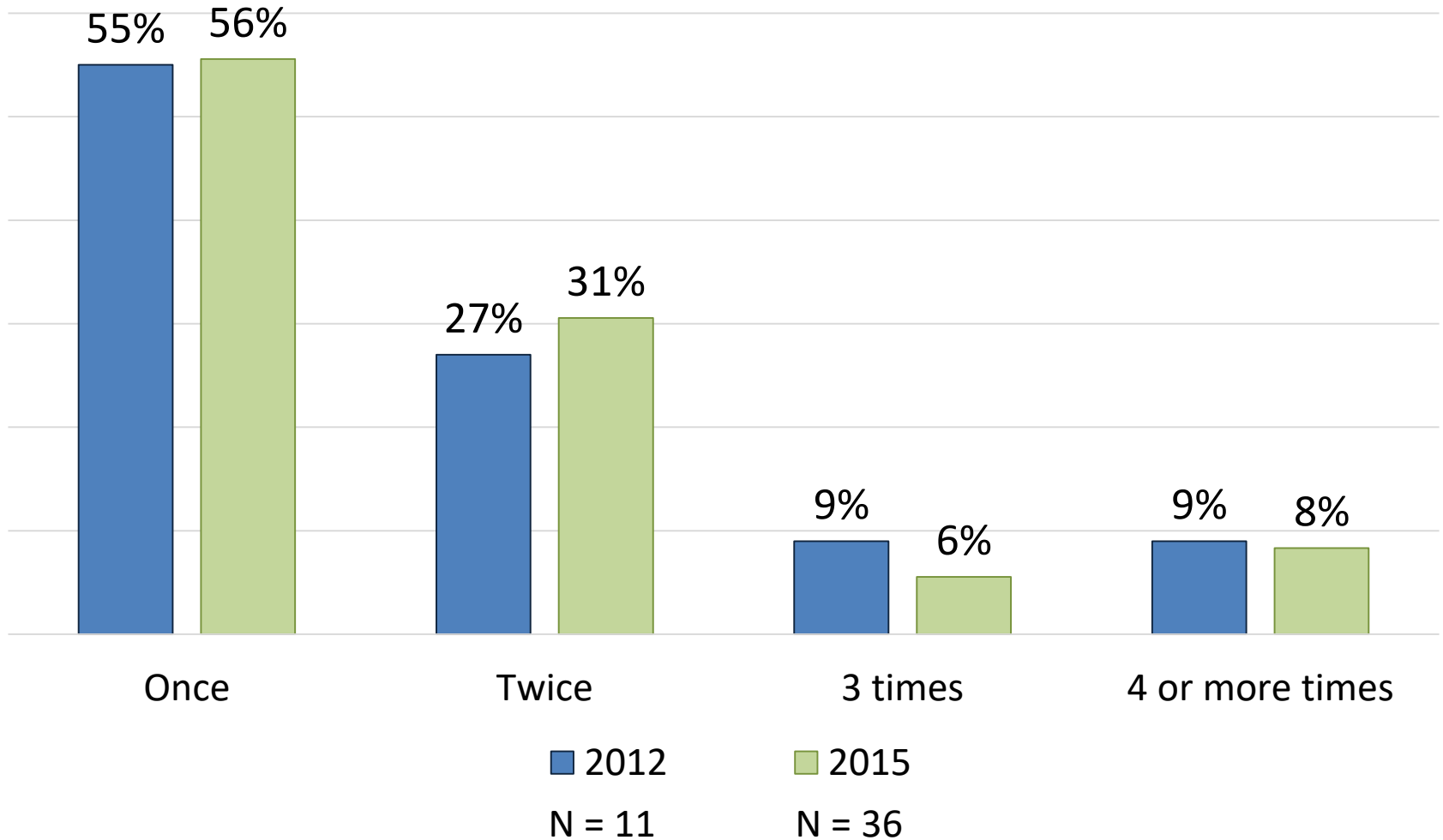
Health Care Utilization

- 84% go to a doctor's office for most of their health care (2012 – 94%) (Q.9)
- 82% have at least one person they think of as their personal doctor or health care provider (2012 – 92%) (Q.10)
- 27% used the ER in the past 12 months (2012 – 69%) (Q.12)
- 70% visited a dentist or dental clinic in the past 12 months (2012 – 88%) (Q.14)

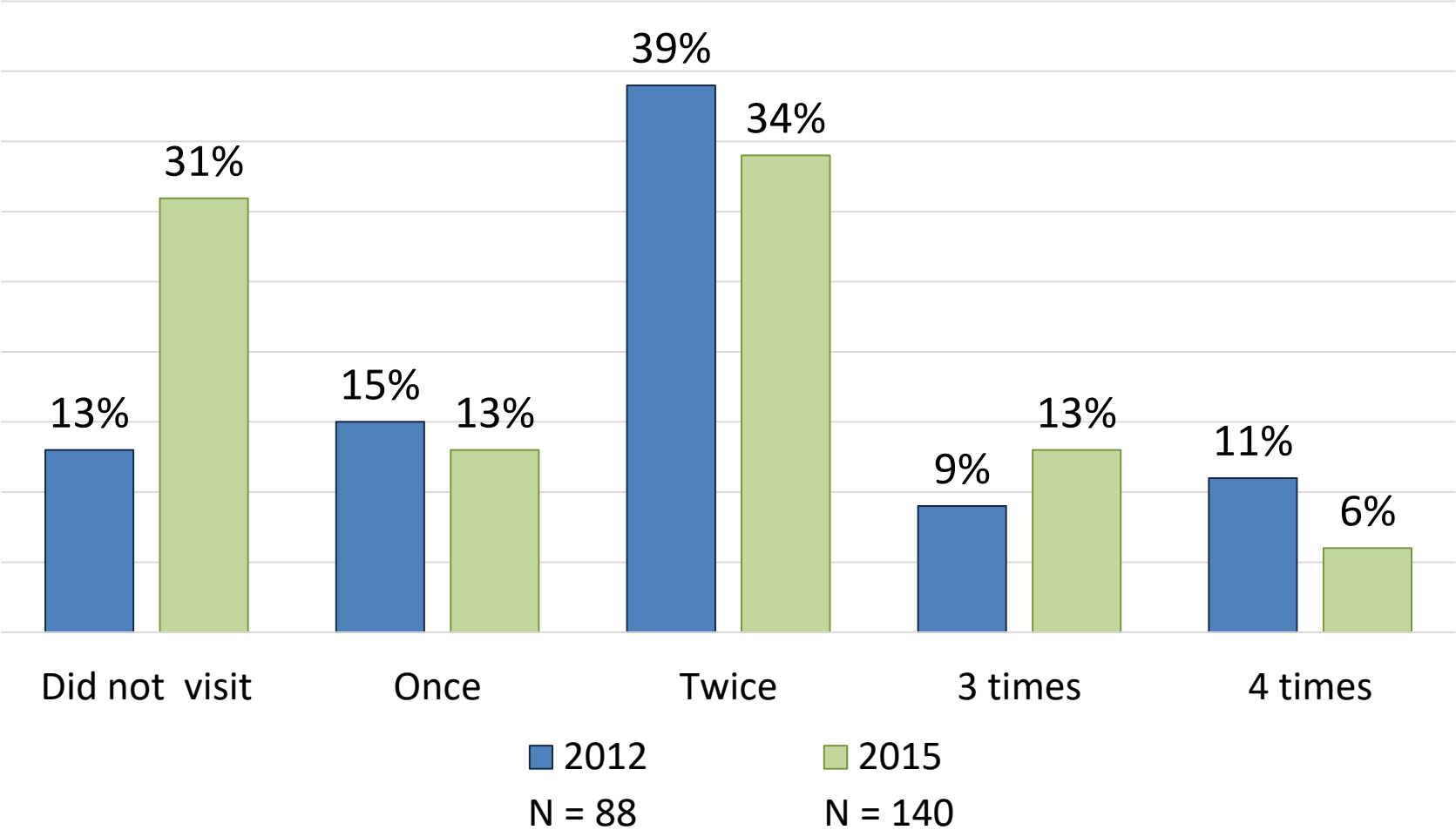
Health Care Costs

- 13% in the past 12 months needed to see a doctor but could not because of the cost (2012 – 9%) (Q.11)
- 24% in the past 12 months needed to visit a dentist or dental clinic but could not because of the cost (Q.13)

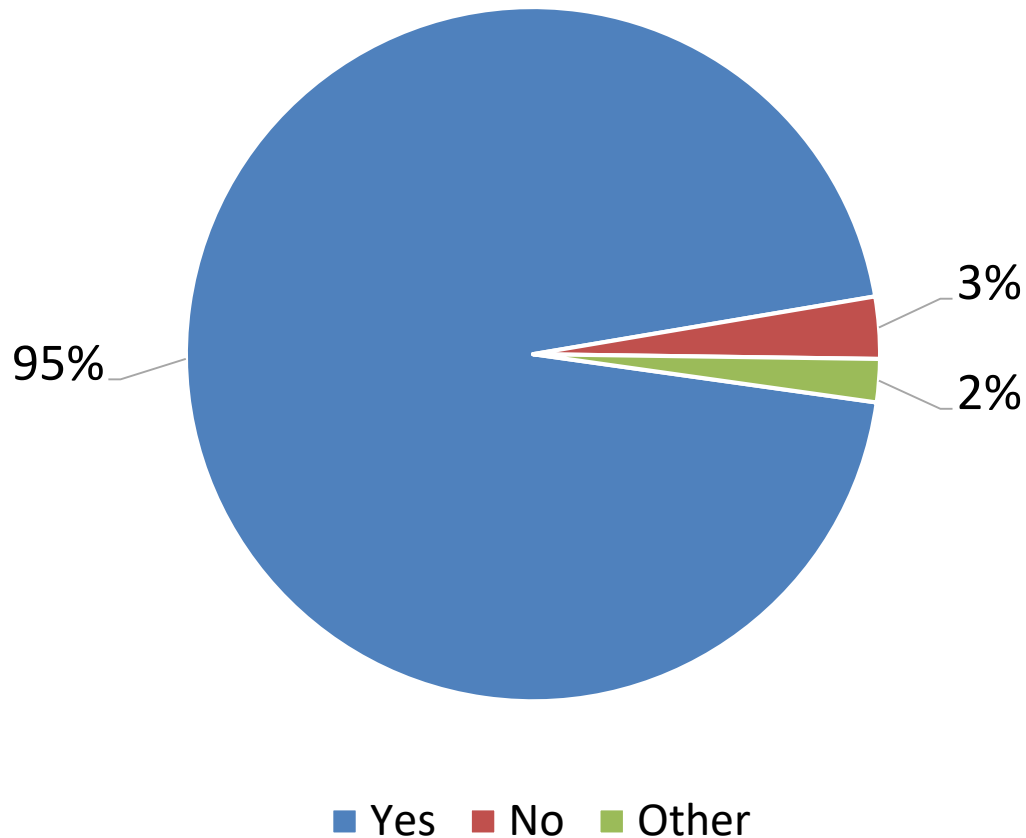
How many times in the past year have you used the emergency room? Q.12



How many times in the past year have you visited a dentist or dental clinic? Q.14

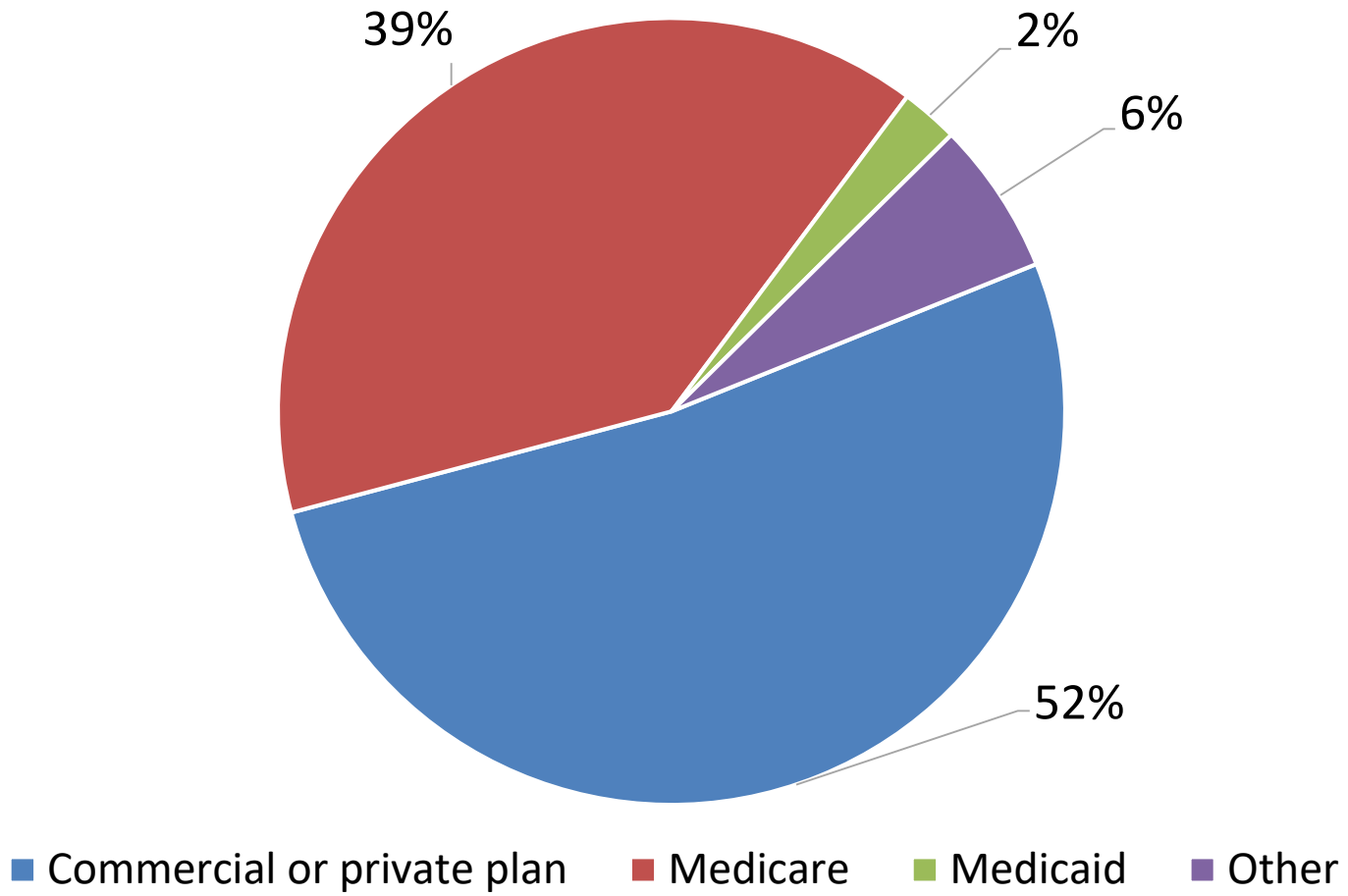


Do you have any kind of health care coverage, including health insurance, prepaid plans such as HMO's, or governmental plans such as Medicare? Q.15



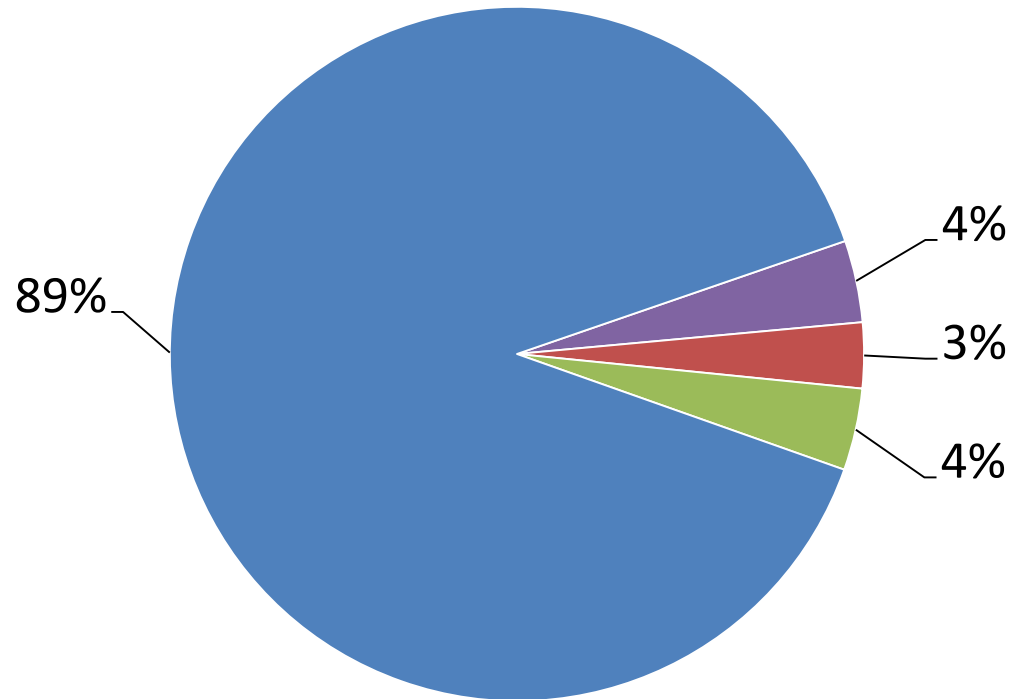
N = 140

What type of healthcare insurance do you have? Q.16



N = 127

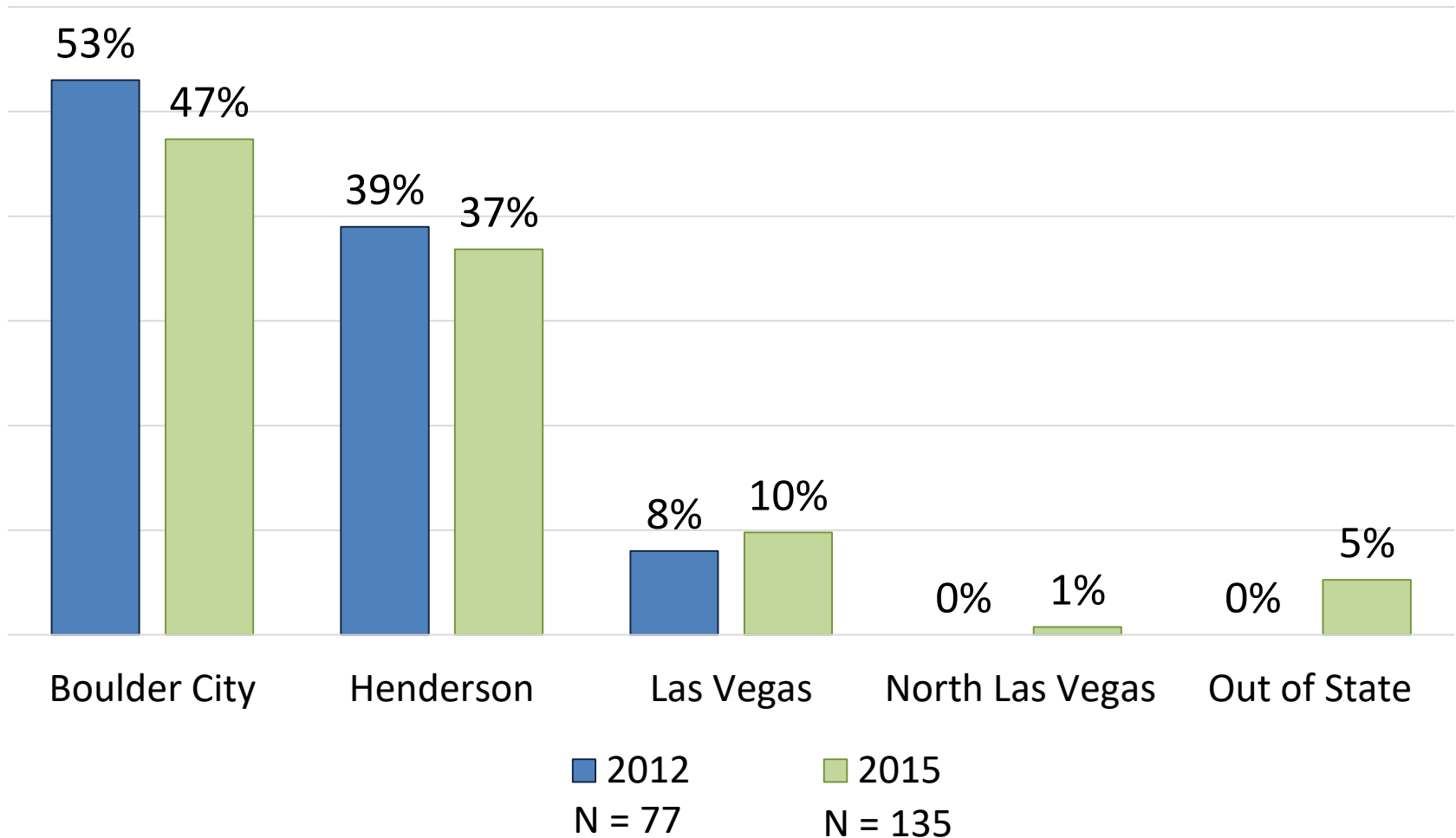
For how long have you had health insurance coverage without a lapse in coverage? Q.17



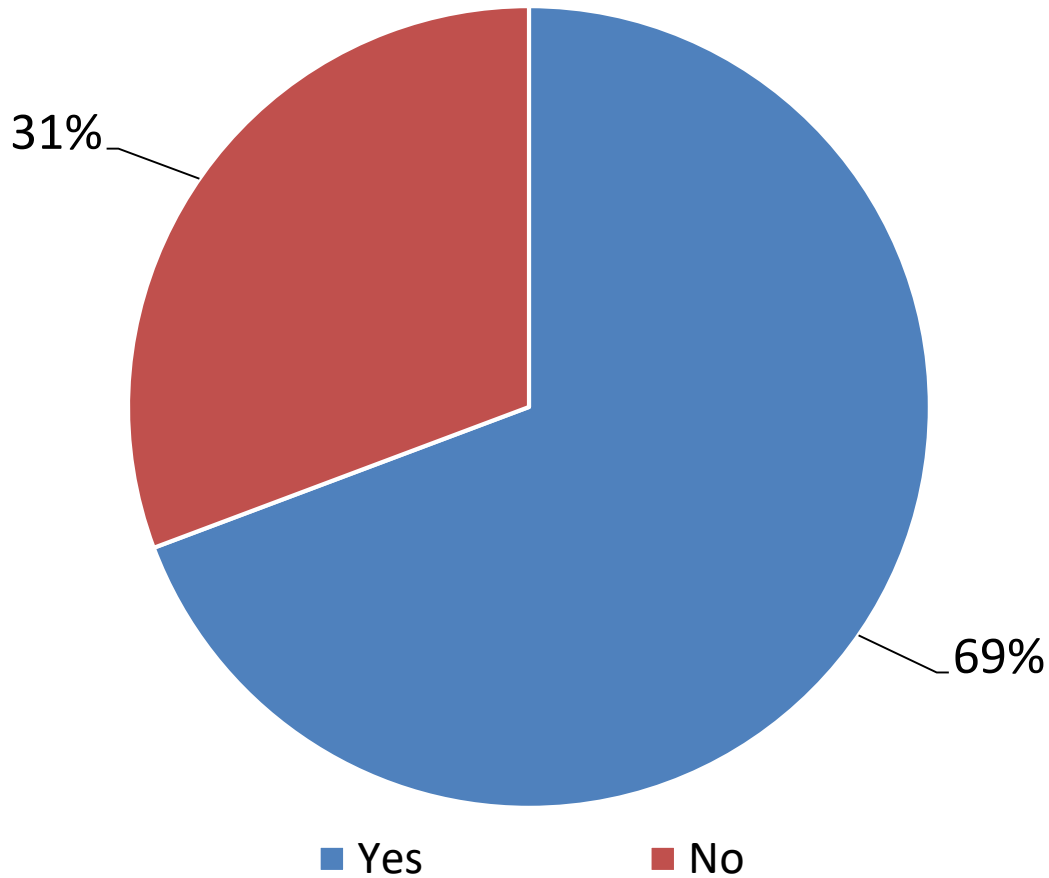
■ Less than 6 months ■ 6 months to a year ■ 1 to 2 years ■ More than 2 years

N = 132

Which of the following towns and cities do you primarily go to for your health care? Q.18



In the past year, have you received care from a hospital or medical provider other than Boulder City Hospital? Q.19

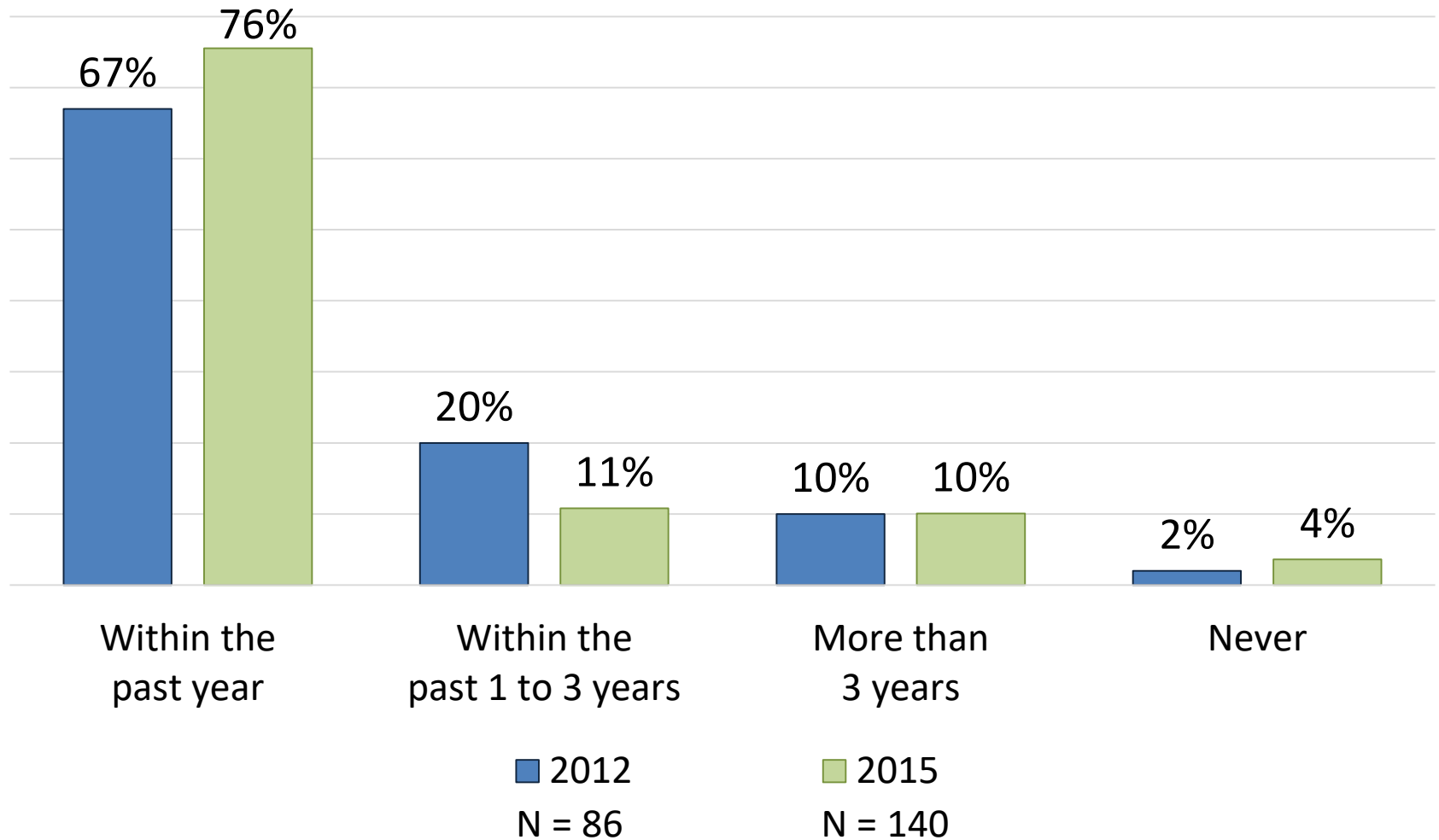


N = 141

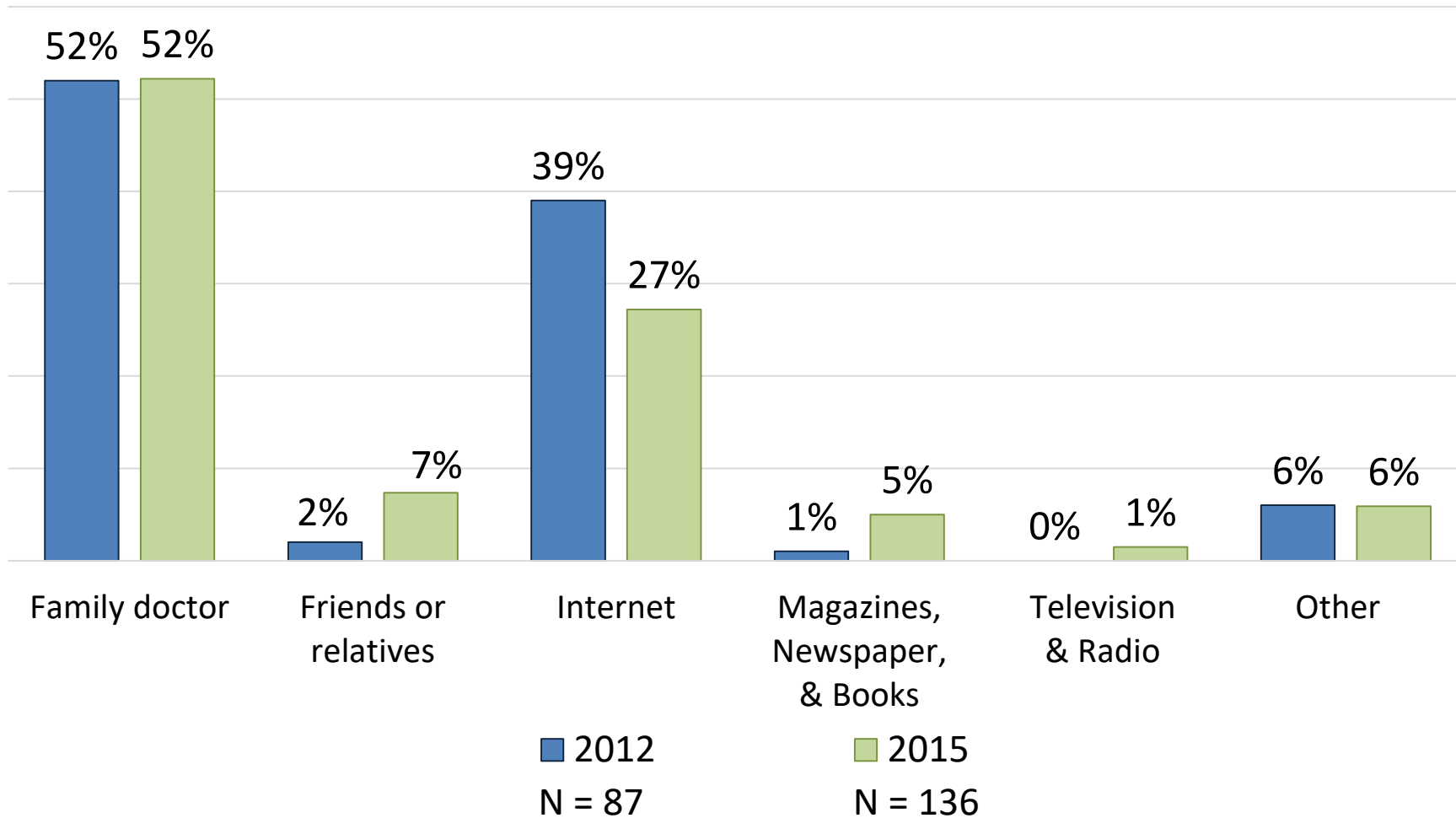
If you have used the services of another hospital or medical provider other than Boulder City Hospital in the past year, what were the reasons you went elsewhere? Q.20

- Hospital or specialty services were not available locally (25%)
- Insurance coverage (24%)
- Quality of care considerations (15%)
- Referred to another hospital or medical provider by a local physician (13%)
- Costs were lower (9%)

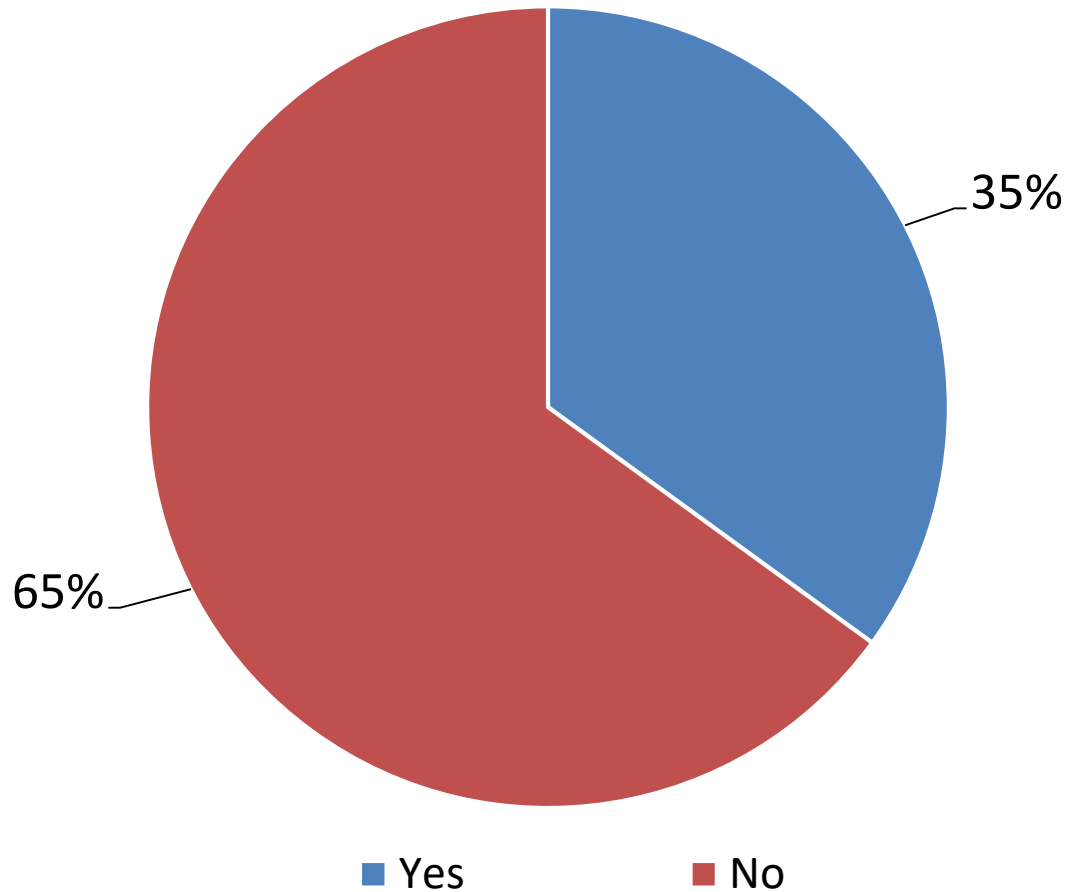
About how long has it been since you last visited a doctor for a routine checkup? Q.21



What is your primary source for medical information? Q.22



In the past year, have you used the hospital services provided by Boulder City Hospital? Q.23



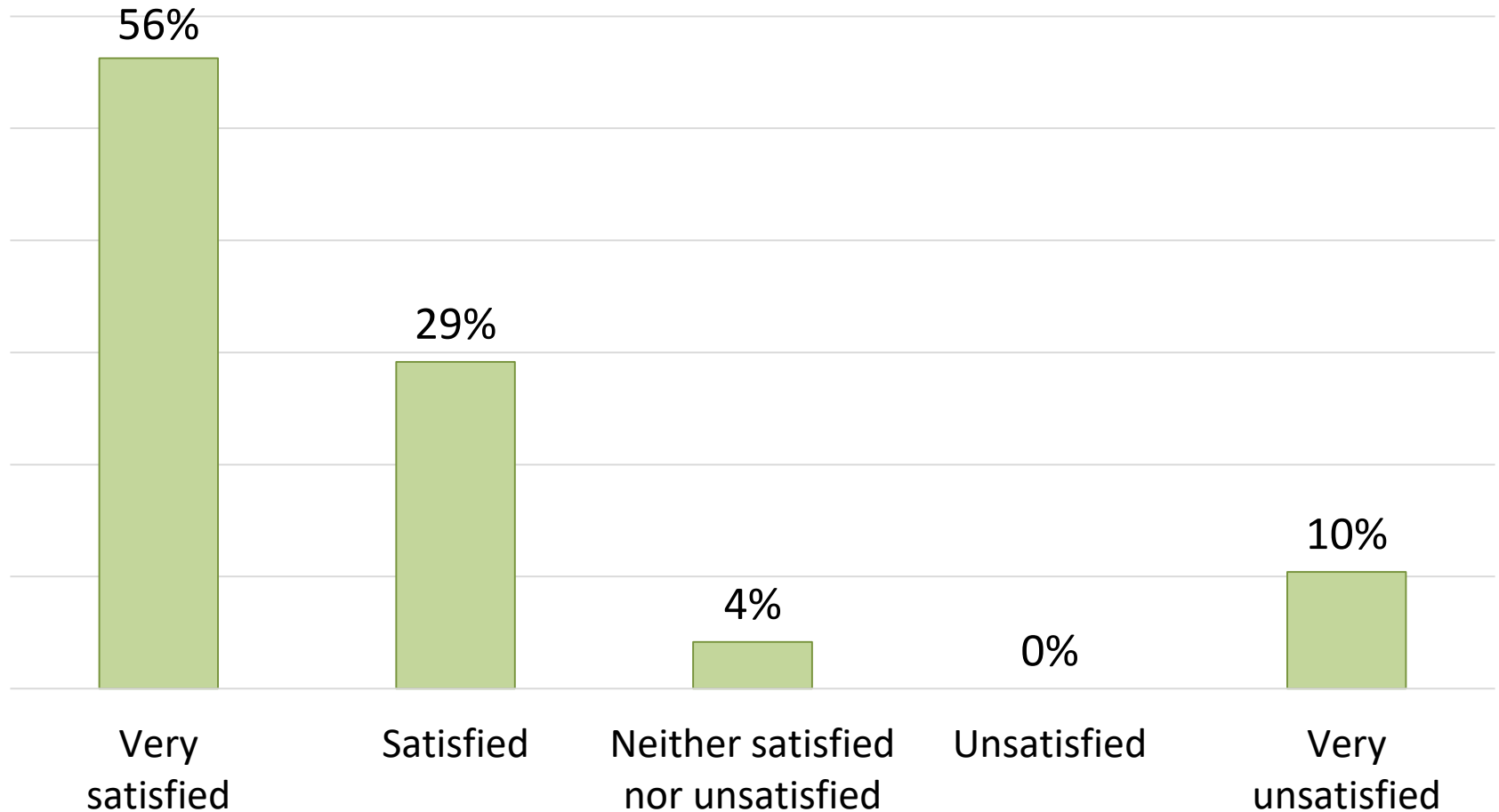
N = 140

What services have you used at Boulder City Hospital? Q.24

- Emergency department (33%)
- Laboratory (32%)
- Radiology (8%)
- Physical therapy rehab services (8%)
- Flu shots (6%)
- Physician referral (3%)
- Long-term care facility (2%)
- Outpatient surgery/GI lab (2%)

N = 49

How satisfied were you with the services you received at Boulder City Hospital? Q.25



N = 48

Thinking back on the responses you have provided, what do you think is the top health or health care challenge facing our community? Q.29

- Lack of services and providers (27%)
- Cost of health care and acceptance of insurance (26%)
- Aging and unhealthy lifestyles (12%)
- Lack of transportation to health care facilities (9%)
- Quality of care and customer service consideration (9%)

What changes in health care services would you like to see in our community? Q.30

- More health care specialty services and providers (32%)
- Education on preventive care and services (11%)
- More doctors, especially primary care providers (10%)
- Competent and compassionate health care providers (10%)
- Lower health care and insurance costs (8%)

Is there anything else you would like us to know? Q.31

- The hospital is a valuable resource in our community (22%)
- Low quality and limited health care services (18%)
- Lack of health insurance partnerships (8%)
- Medical services are too expensive (7%)
- More specialty services needed (7%)

N = 74

Prioritizing Community Health Needs and Services in Boulder City



Additional Information?

John Packham, PhD

Director of Health Policy Research and
Nevada Flex Program Coordinator

Nevada State Office of Rural Health

University of Nevada School of Medicine

(775) 784-1235 / Mobile: (775) 232-3614

jpackham@medicine.nevada.edu

<http://medicine.nevada.edu/statewide/rural-health>



University of Nevada
School of Medicine