

Providing help for
Nevadans with health
related concerns

- Hospital Bills
- Provider Bills
- Prescription Needs
- Medical Benefits
- Information
- Appeals
- Insured—Uninsured
- Workers Compensation



Office of the Governor
Consumer Health Assistance

555 E. Washington Ave. Ste. 4800
Las Vegas, NV 89101

Phone: 702-486-3587
Fax: 702-486-3586
Toll Free: 1-888-333-1597

State of Nevada



Office of the Governor

*Consumer
Health
Assistance*
§
*Bureau for
Hospital Patients*

RxHelp4NV.org



*Valerie M. Rosalin, RN, BSN, MSHSA, CPUR
Director*



Office of the Governor

Consumer Health Assistance

Bureau for Hospital Patients

Advocates for your Patients Rights !



Call or E-mail us at your convenience...

702-486-3587

1-888-333-1597

Cha@govcha.state.nv.us

- Have you been denied health care services, such as authorization for surgery or prescriptions?
- Do you need to know what your rights are with your insurance - health plan? workers compensation?
- Need assistance in understanding your appeal rights and how the process works?
- Disputing or unable to pay your hospital or medical bills?
- Can't afford your prescription medications?

Let us help you !



FREQUENTLY ASKED QUESTIONS

What does your agency do?

GovCHA has Quality Assurance Specialists That assist consumers in solving problems with their insurance company including workers compensation.

Do you charge a fee for your help?

Our services are absolutely free to you.

Can I file a complaint on the phone or over the internet?

Yes, you can file your complaint by telephone, in writing, or by accessing the forms on our internet website:

www.govcha.state.nv.us

My insurance company is refusing to pay some medical bills. What do I do?

Contact your insurance company directly and ask to speak to a member services supervisor. If they cannot or will not help, contact our Office and we will review your claims and advocate on your behalf.