



## Discount Policy to Uninsured Patients

- A 15% discount is offered to **uninsured** patients upon request. If interested, please contact Patient Financial Services to discuss account balances (702) 293-4111.
- Payment assistant discounts are available with application, assistance is based on income, and Federal Poverty Level Guidelines for qualified individuals.

If you should have questions, related to discounts or application processes, please contact the Patient Financial Service team and ask for Financial Counseling. Financial Counselors can assist you with any questions you may have regarding self-pay discounts, payment assistance or the State/Government application process.

### **Office for Consumer Health (OCHA)**

The **Office of Consumer Health Assistance (OCHA)** provides consumers with advocacy, education and information regarding their healthcare rights and responsibilities. OCHA monitors Nevada hospitals ensuring self-pay (uninsured) patients are informed about hospital bill discounts mandated by Nevada law, as well as resolving disputes between patients and hospitals.

As a patient of Boulder City Hospital, you have the right to contact the Office of Consumer Health Assistance with any questions regarding your stay, including but not limited to billing (NRS 232.462) This is a free service provided by the State of Nevada to assist Nevada consumers in understanding their Patient Rights and Responsibilities.

Office for Consumer Health Assistance (OCHA)

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