

# Office for Consumer Health Assistance (OCHA)



## We're here to advocate for you and your healthcare needs.

OCHA provides consumers with advocacy, education and information regarding their healthcare rights and responsibilities.

## We can help with things like:

- Problems with medical or dental bills.
- Making complaints about the care you received.
- Getting help from a care coordinator through your health plan.
- Filing appeals for you if something was denied.
- Finding programs that help pay for medical costs.
- Helping people without insurance find healthcare.
- Explaining your rights and what your health plan covers.
- Helping injured workers understand the Workers' Compensation process.



## We also give referrals to:

- Money management resources.
- Legal aid assistance.
- Health Insurance Navigators.
- Other local, state, or federal agencies.



**Phone:** (702) 486-3587

**Fax:** (702) 486-3586

**Toll-Free:** 1 (888) 333-1597



7150 Pollock Drive,  
Las Vegas, NV 89119



[https://adsd.nv.gov/Programs/CHA/Office\\_for\\_Consumer\\_Health\\_Assistance\\_\(OCHA\)/](https://adsd.nv.gov/Programs/CHA/Office_for_Consumer_Health_Assistance_(OCHA)/)

